

Subject: [TRANSTEMERGENCY] Operational and Safety Question and responses relating to COVID-19

FTSON Listserv Members: We have compiled the question and responses from agencies relating to recent operational and safety concerns relating to the COVID-19 pandemic. Several agencies have responded.

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Lynx Questions to FTSON

Hernando County Transit Management Inc

- **Any employees testing positive for the Coronavirus?**
None
- **Some of the protective measures taken?**
Daily sanitizing of all equipment and facility, Issued hand sanitizer to all staff. Provided all CDC materials as far as preventative measures. Postings in all buses and throughout the facility. Allow boarding and alighting through rear doors on buses. Etc.
- **Working with the Union?**
N/A
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
None

Citrus Connection

- **Any employees testing positive for the Coronavirus?**
No one
- **Some of the protective measures taken?**
Operators supplied with hand sanitizer and sanitizing wipes. They wipe down buses between runs, and we have cleaning crews at the terminals at various times of the day to give a good wipe down. Nightly sanitizing of all buses and office areas and equipment.
- **Working with the Union?**
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
None
- **Any employees testing positive for the Coronavirus?**
Not at this time

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- **Some of the protective measures taken?**
Roped off the first two seats on both sides of the bus to create distance from riders and operator. No standing room in bus. Asking riders to carefully choose their seats. Implemented terminal message in English and Spanish reminding riders to check mobile apps and website to stay up to date with closures. Closed customer service windows to the public. Disinfecting busses at night with fogger and routine wipe-downs throughout the day. For TD customers, we re-mailed their letter of eligibility to use if customer service is still down after their monthly pass expires. For paratransit we reduced to medical, medical related, and grocery trips only.
- **Working with the Union?**
Working with union to provide the latest information to the operators.
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
Not at this time

Ivan Maldonado

- **Any employees testing positive for the Coronavirus?**
 - None
- **Some of the protective measures taken?**
 - Disinfecting vehicles, facilities and common areas daily
 - Issue disinfecting wipes, hand sanitizer to staff
 - Issue gloves and surgical masks for van Operators and Bus Operators when requested
 - All buses have protective shields
 - Extended work of disinfecting buses to Operators/Van Operators (union approved)
 - Through a series of notices have consistently communicated with staff regarding best practices, sanitation and other precautions
 - Para-transit trips are scheduled on a 1 person per trip
 - Posted notifications to customers regarding precautionary measures and to sit in alternate sitting
- **Working with the Union?**
 - Yes we have been in constant communications with the union to include getting their buy in for service reduction hours in a way that is equitable
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
 - None

LeeTran

- **Any employees testing positive for the Coronavirus?**
 - None
- **Some of the protective measures taken?**
 - In addition to normal cleaning of vehicles nightly we have included:
 - Wiping metal stanchions with disinfecting wipes
 - Wiping steering wheel with disinfecting wipes
 - Wiping fare boxes with disinfecting wipes

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- Worked in coordination with Lee County EOC to create a written COVID-19 response plan covering:
 - Prevention and Preparedness
 - Reducing Service if needed
 - Continuity of Operations
 - Reconstitution
- Worked in coordination with Lee County Public Safety and EMS for best practices for disinfecting our vehicles.
- Also, Lee County Public Safety has procured 2 Aeroclave decontamination devices (on order) for us to periodically disinfect an entire bus with little personnel needed. <http://aeroclave.com/> (Same device used to decontaminate ambulances)
- Staffing on our fleet maintenance will be increased for more personnel available to clean the vehicles.
- CDC guidance and best practices handouts have been handed out to all employees, posted throughout facilities, and posted on our electronic safety boards.
- CDC guidance and best practices handouts will be posted on all buses for passenger information.
- Continued coordination and communication will be maintain between LeeTran and Lee County EOC and Public Safety.
- Utilizing unassigned Operators to assist in disinfecting buses
- Stopped the transfer of money by suspending fares
- Raised Operator distancing from the virus by closing off the front door access area to only passengers needing the ramp to enter and exit, and socially distancing the passengers from the Operators
- Reduced in-office personnel to essential personnel only. Other employees working remotely.
- **Working with the Union?**
 - Non-union
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
 - Operators limited to no more than 12 Hr. days (run + cleaning)

Key West

- **Any employees testing positive for the Coronavirus?**
No
- **Some of the protective measures taken?**
 - Distributed hand sanitizers, gloves, masks, and eye gear to bus operators
 - Disinfecting vehicles and facility daily
 - Increased staff to assist with cleaning, public health and social distancing
 - All routes changed to fare free and passenger(s) are to enter and exit the rear door
- **Working with the Union?**
No
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
No

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Escambia

- **Any employees testing positive for the Coronavirus?**
 - None
- **Some of the protective measures taken?**
 - Disinfecting vehicles, facilities and common areas daily
 - Issue hand sanitizer to staff
 - Issue gloves and surgical masks for van Operators and Bus Operators when requested
 - Extended work of disinfecting buses to Operators/Van Operators (union approved)
 - Through a series of notices have consistently communicated with staff regarding best practices, sanitation and other precautions
 - Posted notifications to customers regarding precautionary measures and to sit in alternate sitting
- **Working with the Union?**
 - Yes, in communications with the Union.
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
 - None

Lake County

- **Any employees testing positive for the Coronavirus?**

No
- **Some of the protective measures taken?**
 - Signs posted in all facilities from FL Dept of Health regarding hand washing. Placards in buses from FL Dept of Health regarding hygiene/stopping Corvid 19 spread.
 - Drivers issued personal hand sanitizer.
 - Commercial hand sanitizer dispensers mounted in all buses and facilities.
 - Gloves and masks available to drivers.
 - Hired temporary staff to sanitize buses nightly and deep sanitize buses on weekends.
 - Stopped fare collection and have all passengers enter through rear door.
 - Signs posted in the front windshield of buses that face outward with date of last sanitizing.
- **Working with the Union?**

Not at this time.
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**

Temporary workers hired to clean buses.

Bay County

- **Any employees testing positive for the Coronavirus?**

Not at this time.

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- **Some of the protective measures taken?**
 - We are giving out what supply of gloves, mask (Not 9-95 because we can't find them), wipes, and hand sanitizer that we have available. We are having a very hard time finding supplies.
 - Sectioned off seats near driver and then every other section of seats on the bus.
 - We had a company come out and fog and sanitize all of our vehicles. Dry fog-two- step process.
 - Drivers are not allowed to handle money.
 - Pre-screening clients on demand response.
- **Working with the Union?**

Yes. Through the contracted operator.
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**

Hiring outside companies to clean.

Liberty County

- **Any employees testing positive for the Coronavirus?**
 - None
- **Some of the protective measures taken?**
 - Disinfect and clean vehicles daily
 - Issue hand sanitizer and wipes to drivers to clean in between runs..paratransit
 - Communicate with drivers and passengers
- **Working with the Union?**
 - No
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
 - No

City of Miami

- **Any employees testing positive for the Coronavirus?**

No, one from City of Miami Transportation Division has tested positive.

 - If yes, how are you dealing with it?
- **Some of the protective measures taken?**

Our contractors are performing enhanced sanitizing procedures, the standard daily cleaning practices, with increasing the frequency of cleaning, including "high touch" areas — buttons, handholds, pull cords and rails both mid-day during layovers and at the end of the day. We also adjusted our operating schedule, to Monday-Saturday from 8:00 a.m. to 7:00 p.m.
- **Working with the Union?**

Yes
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**

No.

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City of Doral

- **Any employees testing positive for the Coronavirus?**
 - None
- **Some of the protective measures taken?**
 - Our contractor is performing enhanced sanitizing Our contractor is utilizing enhanced cleaning methods including wiping “high touch” areas (ex. door handles, steering wheel, seat belts, buttons, handholds, pull cords, etc.) and disinfecting trolley vehicles daily.
 - Posted notifications regarding precautionary measures.
 - Signs have been placed in first row behind drivers to avoid passengers sitting in close proximity to the driver.
- **Working with the Union?**
 - None
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
 - None

Miami-Dade Aviation Department

- **Any employees testing positive for the Coronavirus?**
 - None
- **Some of the protective measures taken?**
 - Our contractors are performing enhanced sanitizing of the APM vehicles. Our contractor are utilizing enhanced cleaning methods including wiping “high touch” areas (ex. handholds, stanchions, doors, windows, etc.) and disinfecting vehicles a minimum of 3 times daily.
- **Working with the Union?**
 - We hire contractors to operate our APM Systems.
- **Any 14.90 issues, operators working past 16 hours between driving and cleaning buses?**
 - None

PPE policy question to FTSON

- **Leetran** - Allowing drivers to wear masks if they want. We are not providing them the masks but we are providing them with gloves.
- **Liberty County** - No Policy. But have provided masks and gloves.
- **Gainesville/ RTS** - offering masks and gloves to drivers. It is their option to wear or not wear.
- **Bay County** - We are also allowing drivers to wear gloves and mask.
- **Brevard / Space Coast** - We are allowing drivers to wear mask and gloves.
- **Lake County** - No policy here in Lake County, we have provided gloves and masks to our drivers.
- **Hernando County** - We have no policy for or against it as long as a mask does not impair their vision in any manner.